# 2022 ESRM Maturity Model

Developed by the ESRM Community's Maturity Model Team



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## Introduction

The new ESRM Maturity Model has been designed to provide adopters of ESRM philosophy an easy to use reference to establish an organization's current level of maturity and guidance on how to progress to the next level of maturity. It follows two years of research by the ESRM Steering Committee and builds on the excellent work to produce the initial maturity model in 2019.

ESRM philosophy is suited equally to public and private enterprises, large and small. Smaller organizations may establish ESRM processes and governance using an existing management group or committee.

Throughout this document, the terms 'security leadership' and 'security professional' refer to those responsible for all aspects of security, including PhysSec, CyberSec, Infosec, Business Continuity, Background Investigations, Access Management, Intelligence, Security Governance, and Security Compliance. In addition, the term 'Asset Owner' refers to business managers with overall responsibility for business assets, including facilities management, manufacturing and supply chain, and the term stakeholder refers to any person or organization with an interest or concern in security, including suppliers and service providers.



# How to Use this Maturity Model

1	Review your report from the Maturity Model tool.
2	Your maturity level assumes you would be able to answer Yes to all lower level questions. Please review the questions at the lower maturity level to ensure alignment. If you cannot answer Yes to all lower level questions, adjust your level accordingly.
3	Once you have confirmed your maturity level, browse the <u>ESRM resource page</u> . Resources listed here will assist you in achieving the next maturity level.

Elements of Maturity/ Maturity Level	Level 1 (Initial)	Level 2 (Repeatable)	Level 3 (Defined)	Level 4 (Managed)	Level 5 (Optimized)
Culture					
Context					
Stakeholders					
Risk Management					
ESRM Governance					



#### **CULTURE LEVEL 1 – INITIAL**

Security leaders representing all security functions have partnered with asset owners and proposed policies and procedures to align ESRM with organizational strategies.

#### Questions

YES	NO	<b>1.</b> Do you know who all of the leaders are who perform or represent security activities? (Physical, IT, Cyber, Fraud, Privacy, Etc.)
YES	NO	<b>2.</b> Has the security department identified the appropriate asset owner for all prioritized assets who are most accountable for all security risks?
YES	NO	<b>3.</b> Has the security leadership established relationships with function/ department business leaders across the enterprise?
YES	NO	<b>4.</b> Have you discussed the fundamental partnership and risk philosophies of ESRM with all identified asset owners/ partners responsibility?
YES	NO	<b>5.</b> Have you discussed and gotten an agreement on how to align existing security policies and procedures with all responsible leaders identified in questions 1 and 2?

#### **CULTURE LEVEL 2 – REPEATABLE**

The tenets of ESRM have been socialized with security professionals across all security functions in the organization through training/education.

#### Questions

YES	NO	<b>1.</b> Have you trained/presented all security personnel on the basic tenets of ESRM as it relates to their position in the organization?
YES	NO	<b>2.</b> Have you documented the ESRM cycle and approach as the foundation/ charter for all security functions in the organization?

#### **CULTURE LEVEL 3 – DEFINED**

Security leaders representing all security functions have reached a partnership agreement with asset owners to manage security risks in the ESRM model.

All security policies and procedures relevant to asset owners are documented and aligned with ESRM appropriately and updated on a routine basis.

YES	NO	<b>1.</b> Have security leaders representing all security functions jointly reached a partnership agreement with asset owners to manage security risks?
YES	NO	<ol><li>Have all security policies &amp; procedures relevant to asset owners been documented and aligned with ESRM appropriately?</li></ol>
YES	NO	<b>3.</b> Have all security policies & procedures relevant to asset owners been reviewed, agreed upon, and updated within the past year?

#### **CULTURE LEVEL 4 – MANAGED**

Security professionals are unified across all security functions and actively manage security risks with asset owners and stakeholders according to established & documented ESRM processes enterprise-wide.

#### Questions

YES	NO	<b>1.</b> Are security professionals, across all security functions, successfully supporting security risk management with asset owners?
YES	NO	<b>2.</b> Are security professionals supporting the management of security risk in a unified manner with asset owners?
YES	NO	<ol> <li>Is security risk being managed in accordance with established &amp; documented ESRM processes enterprise-wide?</li> </ol>

#### **CULTURE LEVEL 5 – OPTIMIZED**

ESRM has been fully adopted as the organization's integrated approach to security risk management. Top management, asset owners, stakeholders and security professionals are unified across the enterprise, routinely work together to manage/control security risk and drive continuous improvement.



- **1.** Has a documented ESRM approach been successfully & universally adopted across the entire organization?
- **2.** Do security professionals across all security functions operate in a unified manner, to collectively identify, manage and control security risks in support of asset owners who own the risk?
- **3.** Does top management support security professionals and asset owners to drive continuous improvement of the organization's approach?

#### **CONTEXT LEVEL 1 – INITIAL**

Security leaders representing all security functions clearly understand ESRM within the context of the organization'son, values, business processes, regulations, stakeholder responsibilities, and operating environment.

#### Questions

YES	NO	<b>1.</b> Do security leaders understand the mission and goals of the overall enterprise and the industry in which it operates?
YES	NO	2. Do security leaders understand the ESRM philosophy and approach?
YES	NO	<b>3.</b> Do security leaders have a general understanding of the security risks impacting the organization?
YES	NO	<b>4.</b> Do security leaders understand the context of the security risks to the organization and how the same risk impacts other functions and areas of the organization differently?

#### **CONTEXT LEVEL 2 – REPEATABLE**

Security leaders representing all security functions can articulate how ESRM can support all business functions through socialization of ESRM and appropriate strategy outlines for implementation.

#### Questions

YES	NO
YES	NO
YES	NO

**1.** Do security leaders have adequate knowledge and training on ESRM topics to convey to business functions the potential impact of security risks?

**2.** Do security leaders have adequate access to engage in security risk management decisions with business functions?

**3.** Do security leaders have adequate knowledge of business functions to express security risks in terms that will resonate with business function leaders?

#### **CONTEXT LEVEL 3 – DEFINED**

Security professionals representing all security functions can demonstrate how their functions can help asset owners and stakeholders manage security risk across the organization in line with ESRM processes.

YES	NO	<ol> <li>Do security professionals actively engage asset owners when new security risks arise?</li> </ol>
YES	NO	<b>2.</b> Do security professionals provide asset owners with risk treatment options and recommendations?
YES	NO	<b>3.</b> Do asset owners sign off on the security recommendations/options presented by enterprise security professionals?
YES	NO	<b>4.</b> Do security professionals provide sufficient awareness to asset owners of the security issues they may face?

#### **CONTEXT LEVEL 4 – MANAGED**

Security professionals are unified across all security functions and working with their teams, asset owners, and stakeholders to monitor and review any changes that might impact the enterprises' profile.

#### Questions

YES	NO	<b>1.</b> Are risk assessments shared across disciplines and leveraged to identify assets and risks to ensure all are considered in the ESRM process?
YES	NO	<b>2.</b> Are security risk monitoring activities performed and shared across all disciplines and leveraged to identify new or emerging security risks in the enterprise proactively?
YES	NO	3. Do asset owners actively engage security professionals to discuss security risks?
YES	NO	<b>4.</b> Do security professionals coordinate with asset owners to develop risk treatment options and recommendations?
YES	NO	<b>5.</b> Do asset owners actively affirm a risk treatment option?
YES	NO	<b>6.</b> Are security risks included on the enterprise risk register?
YES	NO	<b>7.</b> Do asset owners engage their key staff in supporting effective security risk management throughout the organization?
YES	NO	<b>8.</b> Do security leaders ensure that effective post-incident reviews and root cause analysis is carried out after any significant event?

#### **CONTEXT LEVEL 5 – OPTIMIZED**

The organization conducts ESRM proactively. Security leaders are unified across all security functions and work with asset owners who take ownership of their own security risk. Security professionals & asset owners work together to continuously improve ESRM through open, real-time communication with the top management, asset owners, and other stakeholders.

YES	NO	<b>1.</b> Does an ongoing training program exist to ensure all employees are trained to promote and improve a dynamic ESRM security culture?
YES	NO	<b>2.</b> Is the risk register actively managed across business functions, prioritized according to the organization values, business processes, regulations, stakeholder responsibilities, and operating environment?
YES	NO	<b>3.</b> Are you able to achieve near real-time ESRM capability?

#### **STAKEHOLDERS LEVEL 1 – INITIAL**

Security leaders representing all security functions have identified asset owners and key stakeholders across the enterprise and have begun socializing ESRM philosophy.

#### Questions

YES	NO	<b>1.</b> Has the Security Department identified all enterprise assets (tangible and intangible) considered in the ESRM program?
YES	NO	<b>2.</b> Do you know who all the different stakeholders are who have responsibility for the enterprise?
YES	NO	<b>3.</b> Do these stakeholders include the Board, the C-suite, IT, Audit, Legal, Finance, Privacy, Health and Safety, Cybersecurity, Facilities, HR?
YES	NO	<b>4.</b> Have you engaged with these stakeholders and begun a discussion around the security risks to their assets?
YES	NO	<b>5.</b> Are all your security colleagues across the enterprise similarly engaged with these stakeholders?
YES	NO	<b>6.</b> Have you established a plan/method to introduce ESRM across the enterprise through emails, conference calls, coffee and lunch meetings?

#### **STAKEHOLDERS LEVEL 2 – REPEATABLE**

Security leaders representing all security functions have identified, understood, and documented ESRM stakeholder relationships and defined and agreed on roles and responsibilities concerning security risk management support to asset owners.

#### Questions

YES	NO	<b>1.</b> Has your engagement with stakeholders enabled you to understand their roles regarding ESRM?
YES	NO	<ol> <li>Have you documented these roles and agreed on their responsibilities regarding ESRM?</li> </ol>
YES	NO	<b>3.</b> Have you agreed and documented the security team's management support for these asset owners?

#### **STAKEHOLDERS LEVEL 3 – DEFINED**

Security professionals representing all security functions and asset owners have documented the identification, prioritization and mitigation of security risks.

#### Questions

YES	NO
YES	NO
YES	NO

**1.** Have you worked with stakeholders to identify and document the key security risks to the enterprise and individual assets and functions within the enterprise?

**2.** Have you worked with all your security colleagues to prioritize and document security risks?

**3.** Have you agreed to a collaborative and documented response to mitigate these risks?

#### **STAKEHOLDERS LEVEL 4 – MANAGED**

Security leaders are unified across all security functions enterprise-wide and have implemented documented processes to ensure stakeholder engagement continuity. Partnerships continue to progress as personnel change among asset owners and other stakeholders.

#### Questions

YES	NO	<b>1.</b> Are all security leaders and functions working closely together on all security risks?
YES	NO	<b>2.</b> Are internal and external security threats and risks managed holistically in partnership with all impacted groups?
YES	NO	<b>3.</b> Are your security teams engaging with the stakeholders in a collaborative approach that is reviewed and updated annually?
YES	NO	<b>4.</b> Are you notified regularly on changes in personnel and responsibility for asset ownership and security risk management?
YES	NO	<b>5.</b> Are you notified on a six-monthly basis of new stakeholders or changes in their functions, personnel and policies?
YES	NO	<b>6.</b> Is all of the above documented?

#### **STAKEHOLDERS LEVEL 5 – OPTIMIZED**

Security leaders are unified across all security functions enterprise-wide and working directly with top management to ensure an integrated and proactive approach in preparing for anticipated changes in asset owners and key stakeholders and are planning for continuity of operations in the event of unanticipated changes.

YES	NO	<b>1.</b> Are you and all security leaders actively working with the Board and senior management to ensure ESRM is fully integrated into the organization's strategy and policies?
YES	NO	<b>2.</b> Are you and all security leaders, the Board and senior management planning to progress ESRM and prepare for changes in asset owners?
YES	NO	<b>3.</b> Are all stakeholders planning for continuity of operations and forecasting unanticipated changes?
YES	NO	<b>4.</b> Are Risk mitigation plans and activities and associated roadmaps updated regularly to account for changing risk environments? Original (1. 5.10)
YES	NO	<b>5.</b> Does an independent 3rd party audit all of the above?

#### **RISK MANAGEMENT LEVEL 1 – INITIAL**

Security leaders representing all security functions have engaged with asset owners and stakeholders to document existing security risks across the enterprise and align ESRM with the organization's arching risk management approach.

#### Questions

YES	NO	<b>1.</b> Has the security department discussed & agreed to a security risk management approach with top management aligned with the organization's arching risk management approach?
YES	NO	<b>2.</b> Has the security department identified all asset owners within the organization with appropriate authority to discuss & agree on security risks to their assets?
YES	NO	<b>3.</b> Has the security department identified all stakeholders relevant to the organization who may play a role in determining effective mitigation of security risk to the enterprise's critical asset?
YES	NO	<b>4.</b> Has the security department documented risk identified with each asset owner?

#### **RISK MANAGEMENT LEVEL 2 – REPEATABLE**

Security leaders representing all security functions have agreed with asset owners and codified/ documented security risk management methodologies aligned to the organization'sarching risk management approach. These methodologies outline the method of prioritization of the protection of assets, identifying and evaluating security risk, and determining the appropriate risk mitigation strategy.

YES	NO	<ol> <li>Has the security department codified/documented a security risk management approach with asset owners?</li> </ol>
YES	NO	<b>2.</b> Are security professionals across all security functions unified in a standard and integrated approach to security risk assessment? Do they work together to develop suitable mitigation strategies with asset owners?
YES	NO	<b>3.</b> Does the agreed-upon security risk management methodology consider the prioritization of assets and a means of identifying and evaluating risk?
YES	NO	4. Is the assignment of appropriate mitigation linked directly to risks identified against each asset?

#### **RISK MANAGEMENT LEVEL 3 – DEFINED**

Asset owners have taken ownership of and understand their security risk.

#### Questions

YES	NO	<b>1.</b> Are Security professionals representing all security functions, working directly with asset owners in an integrated manner to monitor & manage security risks to their assets?
YES	NO	<b>2.</b> Have asset owners defined their own risk tolerance, and do the security professionals supporting each asset owner understand these risk tolerances in relation to a security risk?
YES	NO	<b>3.</b> Have asset owners acknowledged ownership of risk to their assets and actions for mitigations of those risks?

#### **RISK MANAGEMENT 4 – MANAGED**

Security leaders unified across all security functions actively monitor the security risk management strategy's effectiveness. Security leaders engage with top management, asset owners, and other stakeholders to measure and improve effectiveness across the enterprise.

#### Questions

YES	NO	<b>1.</b> Have security leaders across all security functions adopted the security risk management methodology agreed upon with top management?
YES	NO	<b>2.</b> Do security leaders across all security functions monitor the progress of an integrated security risk management approach?
YES	NO	<b>3.</b> Do security leaders across all security functions engage with asset owners & relevant stakeholders as an integrated security function to measure and improve the enterenterprise's security risk management approach?
YES	NO	<b>4.</b> Do all security leaders across all security functions engage with top management as an integrated security function to report the effectiveness of the security risk management approach across the enterprise?

#### **RISK MANAGEMENT LEVEL 5 – OPTIMIZED**

Security leaders are unified across all security functions and work routinely with asset owners and stakeholders to mitigate security risks across the enterprise proactively.

YES	NO	<b>1.</b> Are security leaders across all security functions working routinely with asset owners/stakeholders to proactively mitigate security risks across the enterprise?
YES	NO	2. Has ESRM been adopted consistently across the entire enterprise?
YES	NO	<b>3.</b> Has ESRM been successfully aligned with the organization's overarching risk management process?
YES	NO	<b>4.</b> Has the adoption of a fully mature ESRM philosophy enhanced real-time decision making across the organization?

#### **ESRM GOVERNANCE LEVEL 1 – INITIAL**

Security leaders representing all security functions have agreed on an ESRM Governance requirement with top management, aligned to broader organizational governance processes.

#### Questions

YES	NO	<b>1.</b> Is there policy guidance or other documentation of organizational top managements' commitment to ESRM and its intended relationship to other organizational functions and governance processes?
YES	NO	<b>2.</b> Does the security departments goals clearly align with and commit to an ESRM philosophy and approach?
YES	NO	<b>3.</b> Have security department leadership and all function/department business leaders across the enterprise drafted a foundation for the development of ESRM policy?

#### **ESRM GOVERNANCE LEVEL 2 – REPEATABLE**

A documented security governance charter has been established, an ESRM governing body / Security council has been formed, aligned to the organization's and structure, and all members understand their roles.

YES	NO	<b>1.</b> Has an ESRM governing body/security council been formed to govern security risk and the security program??
YES	NO	<b>2.</b> Top management formally approved a security governance charter establishing an ESRM governing body/security council?
YES	NO	<b>3.</b> Is the ESRM governance structure aligned with organizations and structure?
YES	NO	<b>4.</b> Do the actions and activities of the security council demonstrate an understanding of their roles in regards to ESRM governance?

#### **ESRM GOVERNANCE LEVEL 3 – DEFINED**

An ESRM governing body is actively overseeing ESRM and tracking positive outcomes of the ESRM approach.

#### Questions

YES	NO	<ol> <li>Has the ESRM governing body defined goals and objectives for implementing ESRM in the organization?</li> </ol>
YES	NO	<b>2.</b> Is there evidence that ESRM governance procedures/processes and activities of the governing body support positive outcomes of the ESRM approach?
YES	NO	<b>3.</b> Does the ESRM governing body actively document risk management decisions?
YES	NO	<b>4.</b> Does the ESRM governing body execute a structured framework/process to regularly review risk assessments?
YES	NO	<b>5.</b> Does the ESRM governing body execute a structured framework/process for regularly evaluate the effectiveness of risk mitigation strategies?

#### ESRM GOVERNANCE LEVEL 4 – MANAGED

An ESRM governing body has developed a formal agenda, discussed it at recurring meetings, and reported it to top management.

#### Questions

YES	NO	<b>1.</b> Does the ESRM governing body routinely work with all security leaders to prepare and present relevant status reports to the organization's management?
YES	NO	<b>2.</b> Is there documented evidence that risk across all security functions is regularly reviewed and managed (in accordance with principles of ESRM)?

#### **ESRM GOVERNANCE LEVEL 5 – OPTIMIZED**

Periodically, reports are compiled concerning ESRM and ESRM governance by the ESRM governing body, with input from relevant subcommittees as required, and delivered to top management.

#### Questions

YES	NO
YES	NO

managed (in accordance with principles of ESRM)2. Is there evidence that the organization's approach is effective regardless

**1.** Is the ESRM governing body continuously ensuring that risk across all security functions is dynamically identified, assessed, and effectively

of the asset at risk or the threat vector? **3.** Is there evidence that the organization's approach is effective regardless of the asset at risk or the threat vector?

## **Maturity Model**

### Culture

Level 1	Level 2	Level 3	Level 4	Level 5
Security leaders representing all security functions have partnered with asset owners and proposed policies and procedures to align ESRM with organizational strategies.	The tenets of ESRM have been socialized with security professionals across all security functions in the organization through training/ education.	Security leaders representing all security functions have reached a partnership agreement with asset owners to manage security risks in the ESRM model. All security policies and procedures relevant to asset owners are documented and aligned with ESRM appropriately and updated on a routine basis.	Security professionals are unified across all security functions and actively manage security risks with asset owners and stakeholders according to established & documented ESRM processes enterprise- wide.	ESRM has been fully adopted as the organization integrated approach to security risk management. Security professionals, unified across the enterprise, routinely work together to manage/ control security risk and drive continuous improvement.

#### Context

Level 1	Level 2	Level 3	Level 4	Level 5
Security leaders representing all security functions have a clear understanding of ESRM within the context of the organization's values, business processes, regulations, stakeholder responsibilities and operating environment.	Security leaders representing all security functions can articulate how ESRM can support all business functions through the socialization of ESRM and appropriate documentation outlining a strategy for implementation.	Security professionals representing all security functions can demonstrate how their security function can help asset owners and stakeholders manage security risk across the organization in line with ESRM processes.	Security professionals are unified across all security functions and working with their teams, asset owners, and stakeholders to monitor and review any changes that might impact the enterprise's profile.	The organization conducts ESRM proactively. Security leaders are unified across all security functions and work with asset owners who take ownership of their own security risk. Security professionals & asset owners work together to continuously improve ESRM through open, real-time communication with the top management, asset owners, and

other stakeholders.

## **Stakeholders**

Level 1	Level 2	Level 3	Level 4	Level 5
Security leaders representing all security functions have identified asset owners and key stakeholders across the enterprise and have begun socializing ESRM philosophy.	Security leaders representing all security functions have identified, understood, and documented ESRM stakeholder relationships and defined and agreed on roles and responsibilities concerning security risk management support to asset owners.	Security professionals representing all security functions and asset owners have documented the identification, prioritization and mitigation of security risks.	Security leaders are unified across all security functions enterprise-wide and have implemented documented processes to ensure stakeholder engagement continuity. Partnerships continue to progress as personnel change among asset owners and other stakeholders.	Security leaders are unified across all security functions enterprise-wide and working directly with top management to ensure an integrated and proactive approach in preparing for anticipated changes in asset owners and key stakeholders and are planning for continuity of operations in the event of unanticipated

## **Risk Management**

Level 1	Level 2	Level 3	Level 4	Level 5
Security leaders representing all security functions have engaged with asset owners to document existing security risks across the enterprise and align ESRM with the organization's overarching risk management approach.	Security leaders representing all security functions have agreed with asset owners and codified/ documented security risk management methodologies aligned to the organization's overarching risk management approach. These methodologies outline the prioritization of the protection of assets, identifying and evaluating security risk, and determining the appropriate risk mitigation strategy.	Asset owners have taken ownership of and understand their security risk.	Security leaders are unified across all security functions and actively monitor the security risk management strategies and effectiveness. Security leaders engage with top management, asset owners, and other stakeholders to measure and improve effectiveness across the enterprise.	Security leaders are unified across all security functions and work routinely with asset owners and stakeholders to mitigate security risks across the enterprise proactively. The ESRM methodology is the standard approach to security risk management, aligned with the organization's overarching risk management process enabling real-time decision making across the enterprise.

## **ESRM Governance**

Level 1	Level 2	Level 3	Level 4	Level 5
Security leaders representing all security functions have agreed on an ESRM Governance requirement with top management, aligned to broader organizational governance processes.	A documented security governance charter has been established, an ESRM governing body / Security council has been formed, aligned to the organization's structure, and all members understand their roles.	An ESRM governing body is actively overseeing ESRM and tracking positive outcomes of the ESRM approach.	An ESRM governing body has developed a formal agenda, discussed it at recurring meetings, and reported it to top management.	Periodically, reports are compiled concerning ESRM and ESRM governance by the ESRM governing body, with input from relevant subcommittees as required, and delivered to top management.



## **Recommended Reading**

It is strongly recommended that users educate themselves on the basic tenets of ESRM philosophy before using this maturity model.

Below is a list of suggested reading material available which will support a working understanding of ESRM philosophy and the benefits to both the enterprise and the security professional:





#### In addition, the following publications may also be of interest:

- The Managers Guide to Enterprise Security Risk Management, Essentials of Risk-Based Security 2018 - Rachelle Loyear & Brian Allen
- Enterprise Security Risk Management, Concepts and Applications 2017 Rachelle Loyear & Brian Allen
- Security Risk Management Body of Knowledge 2011 Julian Talbot & Miles Jakeman